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Application Number		10/633,018-Conf. #4722				
Filing Date		July 31, 2003				
First Named Inventor		Kevin Mcpartlan				
	ESCALATED HANDLING OF NON-					
Title	REALTIME COMMUNICATIONS					
Art Unit		2145				
Examiner Name		Winder, Patrice L				
Attorney Docket No.		47524/P152CP1/IVLP				

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Signature	100	Da	ate	Oct 19,20	re			
Name Dean C. Howell	<u> </u>	elephone	972.454.8					
Title and Company Senior Vice President, General Counsel & Secretary, Intervoice, Inc.								
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